



1 POLICE RD, ROWVILLE (ROWVILLE TENNIS CLUB)

## TERMS & CONDITIONS – SCHOOL PICK-UP SERVICE

1. Departure Times must be strictly adhered to – please ensure your child and teacher is aware
2. If your child is not at the bus at the designated time, we shall inform you via your mobile phone number – please ensure you have your mobile available at this time
3. If a child misses the bus, it is the parent's responsibility to have a backup plan
4. Once boarded the bus, children will be supervised at all times until the parent/carer pick up at Mini Tennis World, Rowville
5. Parents must inform Mini Tennis World if there is any change in who is picking up their child
6. You may pick up your child after 5pm for an additional \$3 per 15 minutes or \$10 per hour
7. Please let us know if there are any medical conditions we should be aware of
8. If a child is anaphylactic, an EpiPen needs to be with the child
9. At all times a staff member will have current First Aid, CPR and anaphylactic qualifications
10. Staff are governed by Tennis Australia qualified coaches
11. Whilst at Mini Tennis World, a supervisor is in attendance in addition to coaching staff
12. Minimum age for the Pickup Service is 7 years old
13. At times makeup lessons are requested. Please be aware that coaches and venue are booked for the whole term and therefore Mini Tennis World has the following policies:
  - a. To be eligible for makeup lessons at least 24 hours notice needs to be provided
  - b. Makeup lessons will not be allowed for social occasions, school camps, concerts etc
  - c. A medical certificate may be requested
  - d. A maximum of 2 makeup lessons per term
  - e. Makeup lessons times provided by Mini Tennis World are a maximum of 2 times/days offered
14. The level of player will be determined by the coaching staff
15. Levels offered by Mini Tennis World are:
  - a. Hot Shots ORANGE BALL (on designated ¾ sized mini courts)
  - b. Hot Shots GREEN BALL (on full sized court) – likely junior competition player
  - c. Normal YELLOW BALL player (on full sized court) - junior competition player

***AT ALL TIMES WE ARE APPROACHABLE AND WILL ASSIST WHERE POSSIBLE  
OUR AIM IS FOR YOUR CHILD TO ENJOY TENNIS WHILST LEARNING AND PROVIDE  
AN OUTSTANDING SERVICE***